



## Essex-Windsor Solid Waste Authority

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November 24, 2020

**For Immediate Release**

### **New Recycling Collection Contractor For Essex County**

The Essex-Windsor Solid Waste Authority is pleased to announce that the City of Windsor is the new Essex County recycling collection contractor - join us in welcoming the City of Windsor to the neighbourhood! The City of Windsor recycle drivers will be driving white recycling trucks – so be on the look-out for their shiny, new rides! The new contract commences on Tuesday, December 1, 2020.

The EWSWA hopes Essex County residents will be understanding and supportive as our new contractor is transitioning into this role. Although nothing has changed in the recycling schedule, residents may experience different collection times with the new contractor. To avoid a missed collection, residents are reminded to **place their recycle boxes out for collection no later than 6 a.m.** on their scheduled collection day. In the event the new contractor is experiencing an extreme delay (i.e. weather, truck issue), the EWSWA will push out notifications via the Recycle Coach App to inform County residents. The Recycle Coach App can be downloaded for free from the App Store (Apple) or Google Play (Android).

The recycling program will remain the same with the No Plastic Bag Ban in effect, so any recycling boxes containing plastic bags will not be collected. “Oops Stickers” will continue to be used (see attached) on County recycling collection boxes/carts to notify the residents of any issues or incorrect material in the recycle boxes. The Oops Stickers will identify any reason for a recycle box being left at the curb “uncollected”.

Please remember that bulky plastic containers like flower pots, EWSWA products (e.g., broken/old recycle boxes/carts, green cone digesters, composters) are not included in the recycling curbside collection program, but they can be dropped off for recycling at the Windsor Public Drop Off Depot at 3560 North Service Road in Windsor. To welcome our new collectors, we ask that you continue to follow the recycling program and be good recyclers!

For any County resident experiencing a recycling collection issue, they can continue to contact the EWSWA via:

Email: [ask@ewswa.org](mailto:ask@ewswa.org)

Telephone: 1-800-563-3377

Website: [ewswa.org](http://ewswa.org)

**Note:** This change in contractor is for recycling collection only. It does not affect garbage or yard waste in the County.

**For More Information Contact:**

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# welcome

**TO THE NEIGHBOURHOOD**



**New trucks, new drivers,  
same recycling program!  
Join EWSWA by  
welcoming the City of  
Windsor as the new Essex  
County Recycling  
Collection Contractor!**

**Thanks for recycling right!**   

Decal on new recycling trucks



**This is to notify you that an issue was found today  
with your curbside recycling.**

- No Plastic Bags:** Do **NOT** place items in plastic bags.
- High Contamination:** Contains too many items **NOT** accepted in our program.
- Mixed Materials:** This box /cart contains mixed materials. Paper products go in the Red Box /cart. Containers go in the Blue Box /cart.
- Bring To Depot:** Material needs to be brought to the Drop Off Depot for recycling (i.e. chemical waste/electronics).
- Overfilled:** Boxes / Carts (i.e. too heavy).
- Improper Container:** Recycling container is not compatible with our recycling program and may not be collected in the future. We cannot accept responsibility for any breakage if you continue to use it.
- Other:** \_\_\_\_\_



**Download The Recycle Coach App**  
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Oops Sticker