



Essex-Windsor Solid Waste Authority

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For Immediate Release

New Recycling Collector Hits the Streets in Essex County

The Essex-Windsor Solid Waste Authority would like to remind residents that our new recycling collector, the City of Windsor is officially on the streets in Essex County as of December 1, 2020. More importantly, the EWSWA would like to reinforce to Essex County residents that the ‘timing’ of their recycling collection may change, and that doesn’t necessarily indicate that something is wrong. With the new collector comes potentially new routes and times for collection to better serve you and therefore a resident may find that they used to receive recycling collection in the morning but now it’s being picked up in the afternoon. The recycling program has not changed and the participant or resident is still required to have their recycling out at the curbside by 6 a.m. on their scheduled collection day to ensure collection. To give the new collector sufficient time to finish their routes on your collection day, the EWSWA is requesting that residents call for missed collection the day AFTER their scheduled collection day.

Helpful tips from the EWSWA that would help ensure recycling collection for Essex County residents:

- Recycling must be out for collection **by 6:00 a.m. on your scheduled collection day.**
- Resident’s recycling collection day has NOT changed, but residents **may notice their recycle boxes are getting picked up at a different time than what they’re accustomed to** – and that’s okay. **Delays due to issues (e.g., weather) that collectors face could also change pick-up.**
- Remember that this time of year, as paper materials are at a high (e.g., wrapping paper), **Blue Box and Red Boxes may be picked up at different times by different trucks** to manage materials and meet schedules.
- Any delay in collection notifications will be pushed out via the Recycle Coach App, which can be download for free via the App Store and Google Play. Information can also be found on our twitter.
- If your recycling was not collected at the end of your scheduled collection day and you have questions, please call us the next day to give the collector the full day to collect.
- Cardboard shipping boxes from online purchases are recyclable in your Red box/cart. **All plastic inserts, air pillows, peanuts, etc. must be removed prior to recycling and thrown in the garbage** as these are currently not accepted as part of the recycling program in Essex-Windsor.

Please remember that there are three EWSWA drop off depots that residents in Essex County can take advantage of to drop off items like: recyclables, garbage, scrap metal, electronics, white goods, yard waste, chemical waste, etc. Residents can visit ewswa.org for more information regarding fees and hours of operation.

For any County resident experiencing a recycling collection issue, they can continue to contact the EWSWA via:

Email: ask@ewswa.org

Telephone: 1-800-563-3377

Website: ewswa.org

Twitter: @ewswa

For More Information Contact:

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